

Baseerat Data Processing Agreement

Last updated: June 1, 2026

This Data Processing Agreement ("DPA") governs how Baseerat processes personal data on your behalf. It supplements the Terms of Service and Privacy Policy between Baseerat, Inc. ("Processor") and you ("Controller").

01. Definitions

"Controller" means you, the customer who determines the purposes and means of processing personal data. "Processor" means Baseerat, Inc., which processes personal data on behalf of the Controller. "Data Subject" means any identified or identifiable natural person whose personal data is processed. "Personal Data" means any information relating to a Data Subject.

02. Scope & Purpose

This DPA applies to all personal data that Baseerat processes on your behalf in connection with the Baseerat service. We process personal data solely to provide the Service as described in our Terms of Service.

03. Data Processing Details

Categories of data subjects: your customers, leads, prospects, and business contacts. Types of personal data: names, email addresses, phone numbers, company information, communication history, and any custom fields you configure.

04. Security Measures

We implement and maintain appropriate technical and organizational measures including: encryption at rest (AES-256) and in transit (TLS 1.3); access controls with principle of least privilege; multi-factor authentication for all production access; regular penetration testing; SOC 2 Type II certification.

05. Sub-processors

We use sub-processors to deliver the Service. Current sub-processors include Amazon Web Services, Vercel, Stripe, Sendgrid, and Twilio. We notify you at least 30 days before adding a new sub-processor.

06. Data Subject Rights

We assist you in fulfilling data subject requests including access, rectification, erasure, and portability. We provide self-service tools for most requests.

07. Data Breach Notification

We notify you of a personal data breach without undue delay, and in any event within 72 hours of becoming aware. We cooperate with your breach notification obligations.

08. International Transfers

If personal data is transferred outside the European Economic Area, we rely on Standard Contractual Clauses (SCCs) as approved by the European Commission. EU data residency is available upon request.

09. Audit Rights

You may audit our compliance with this DPA once per year with 30 days' written notice. We provide our SOC 2 Type II report as an alternative to on-site audits.

10. Term & Termination

This DPA remains in effect for the duration of your subscription. Upon termination, we delete or return all personal data within 30 days, at your choice.

Execution / Signatures:

On behalf of Controller:

Signature: _____

Name: _____

Title: _____

Date: _____

On behalf of Processor (Baseerat, Inc.):

Signature: _____

Name: Talha

Title: CEO

Date: June 1, 2026